

OFA BMS STRATEGY The Management System 601 – Operations Support	OPERATIONS SUPPORT S601-4000 Supplier Management Policy	Page: 1 of 1 Issue: 10.0 Policy No: S601-4000 Date: Apr 2020
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Our Commitment:

We will ensure OFA suppliers are evaluated, managed and controlled, maximising working capital usage, minimising our exposure to supplier quality and performance management risk.

Our Strategy:

- Have robust evaluation and assessment processes in place prior to engaging or contracting suppliers to OFA to ensure they meet our quality objectives, expected standards and align with our company values.
- Monitor supplier quality performance on a regular basis to ensure they meet OFA quality objectives.
- Re-evaluate performance and service delivery standards from our suppliers on a regular basis, to ensure they continue to meet our expected standards, quality objectives and align with our company values.
- Implement appropriate internal controls to manage, monitor and review purchasing / accounts payables.
- Foster close working relationships with our suppliers ensuring any potential disputes are resolved professionally, amicably and efficiently with clear and close alignment with our supplier performance expectations.
- Have robust and appropriate supplier management processes in place to demonstrate how we link our policy to relevant supporting processes in our BMS.
- Provide appropriate training to support staff on practices / processes to follow in relation to supplier management and supplier communication.
- Ensure detailed process maps, work instructions and supporting forms are available for all employees to review through the BMS for prescriptive steps to follow, supporting the general policy issues.

Chris Comley
Director
Apr 2020